

AQUOS PAD

SHT22

Basic Manual

Preface

Thank you for buying the "AQUOS PAD SHT22" (simply called the "SHT22" or the "product" from here on). Before using the product, be sure to read the "Basic Manual" (this manual) and "Notes on Usage"/"Setting Guide" available on the au homepage to ensure correct use. After you have finished reading the manuals, be sure to keep them accessible and store the printed manuals ("取扱説明書" (Basic Manual), "ご利用にあたっての注意事項" (Notes on Usage) and "設定ガイド" (Setting Guide)) (Accessories) in safe places so that you can refer to them whenever you need them. If you lose the printed manuals (Accessories), contact an au shop or Customer Service Center.

Operating Instructions

"Basic Manual" and "Setting Guide"

The "Basic Manual" (this manual) and "Setting Guide" available on the au homepage describe basic operations of major functions. For detailed descriptions of various functions, refer to the "Instruction Manual application" (Japanese version) that can be used on the product or "Full Instruction Manual" (Japanese version) available on the au homepage: <http://www.au.kddi.com/english/support/manual/>

"Instruction Manual Application" (Japanese/English Version)

You can use the "Instruction Manual application" (Japanese version) on the product to check detailed operational procedures. Also, you can activate intended functions from an explanation screen depending on the functions. On the home screen, tap [APPSS] → [取扱説明書] (Instruction Manual). Also, you can use the "Instruction Manual application" (English version) on the product to check operational procedures.

On the home screen, tap [APPSS] → [Basic Manual] after switching the display language to English (▶P.15).

• To use the application for the first time, you need to download and install it by following on-screen instructions.

Safety Precautions

Before you start using the product, be sure to read the "Notes on Usage" available on the au homepage to ensure correct use.

Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage: <http://www.au.kddi.com/english/support/>

When Using the Product

• Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication may not be possible in poor reception areas. Communication may be interrupted if you move into a poor reception areas during communications.

• Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Through the LTE/CDMA system has highly secure confidential communication features).

• Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.

• The IMEI information of the product is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of the product.

• Since the battery is built into the product, you cannot replace it yourself. For replacing the battery, contact an au shop or Customer Service Center.

• Take care not to inconvenience people around you when you use the product in a public place.

• If you are using the product overseas, check the relevant laws and regulations of the country/region you visit.

• When the product is used by a child, parents or guardians should thoroughly read the "Basic Manual" (this manual) or "Notes on Usage"/"Setting Guide"/"Full Instruction Manual" (Japanese) available on the au homepage and teach the child how to use it.

• To register the safety information, an e-mail address (~ezweb.ne.jp) is required. Set the e-mail address in advance.

Cell Phone Etiquette

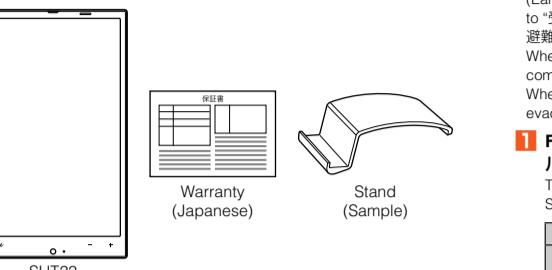
Use of the product is not allowed in the following places!

• Do not use the product while driving a car or riding a motorbike or bicycle. It may cause a traffic accident. Use of the product while driving a car or motorbike is prohibited by law. Use of the product while riding a bicycle may be punishable by some regulations.

• Be sure to turn off the product while you are aboard an airplane. Otherwise, safety of your flight may be compromised.

List of Packaged Items

Before you start using the product, make sure that you have all the following packaged items with the product.



• Deletion of the safety information and configurations for Safety Notification Mail are not available during wireless LAN (Wi-Fi®) connection.

• The Company does not guarantee the quality of this service. The Company, regardless of the cause, shall not be liable for any problems related to registration of safety information due to the concentration of access to this service or equipment errors, any loss due to the damage, ruination, etc. of safety information or any loss arising from registered safety information.

Using Emergency Rapid Mail

Emergency Rapid Mail is a service to collectively deliver Earthquake Early Warning and Tsunami Warning provided by the Japan Meteorological Agency, and Disaster and Evacuation Information provided by the Japan Meteorological Agency, and Disaster and Evacuation Information provided by the Japan Meteorological Agency.

• At the time of purchase, the setting of Emergency Rapid Mail (Earthquake Early Warning, and Disaster and Evacuation Information) is set to "受信する" (Receive). You receive Tsunami Warning by setting "災害・避難情報 (Disaster and Evacuation Information)".

When receiving Earthquake Early Warning, secure your safety and act accordingly according to the surrounding situations.

When receiving Tsunami Warning, leave sea coasts immediately and evacuate to safe places such as hills and strongly built buildings.

• From the au Disaster Countermeasure menu, [緊急速報メニュー] (Emergency Rapid Mail).

The inbox is displayed.

Select a mail to check the details of the mail.

• 刪除 (Delete) Delete received mails.
• 設定 (Settings) [緊急地震速報 (Earthquake Early Warning)] Set whether to receive Earthquake Early Warning.
• ご利用にあたっての注意事項 (Notes on Usage) (Japanese) Tap [受信する] (Receive)/[受信しない] (Not receive) → [OK].

• 災害・避難情報 (Disaster and Evacuation Information)

Set whether to receive Disaster and Evacuation Information.
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Set whether to receive Disaster and Evacuation Information, and Tsunami Warning.

• 音量 (Volume) Set the volume of the receiving sound.

• バイブ (Vibrator) Set whether to activate the vibrator at the time of reception.

• マナー音の自動起動 (Linkage to the manner mode)

Set whether to notify you with the manner mode settings applied in the manner mode.

• 緊急地震速報 (Earthquake Early Warning)

Check the receiving sound and vibration of the product for Earthquake Early Warning.

• 災害・避難情報 (Disaster and Evacuation Information)

Check the receiving sound and vibration of the product for Disaster and Evacuation Information, and Tsunami Warning.

• このサービスは日本でのみ利用可能 (This service is available only in Japan.)

• Emergency Rapid Mail is free of both information charges and communication charges.

• Emergency Rapid Mail cannot be received while the power is turned off.

• Emergency Rapid Mail may not be received during communication such as while sending and receiving e-mails/SMSs and while using the browser or when you are in a place where the signal cannot be received (e.g. tunnels and basements) or the signal is weak, even within the service area.

• Emergency Rapid Mail which failed to be received will not be able to be received again.

• When you receive Emergency Rapid Mail, you will be notified by the dedicated alarm tone and the vibrator. The alarm tone cannot be changed.

• When you receive Earthquake Early Warning, you will be notified by the alarm tone, voice ("地震です" (Jishin-desu)) meaning that an earthquake has occurred and the vibrator.

• Information intended for the areas other than your present location may be received.

Using Disaster Voice Messaging Service

Disaster Voice Messaging Service is a service to record voices with a smartphone, tablet, etc. and deliver them as a voice message to people to whom you want to deliver the information that you are safe when large-scale disasters occur.

• From the au Disaster Countermeasure menu, [災害用音声届けサービス] (Disaster Voice Messaging Service).

Follow the on-screen instructions.

• To use this service via Wi-Fi®, making initial settings via LTE/3G networks is required.

• Voice messages can be recorded for up to 30 seconds.

• Voice messages can be exchanged among all terminals as well as other carriers' cell phones and PHS devices.

• Voices may not be heard when the media sound volume is set to low.

• When no free space is left on the internal memory, voice messages may not be saved or played.

• Some cell phones cannot receive voice messages. For details, refer to the au homepage.

Using Disaster Information/Donation Website

You can check the histories of Disaster and Evacuation Information delivered by the local governments, Disaster Information portal and donation website.

• From the au Disaster Countermeasure menu, [災害情報/義援金サイト] (Disaster Information/Donation website).

Select an item to check.

• This service is available only in Japan (Not available overseas).

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Turning the Screen On/Off
If you press or no operation is made for a specified time, the screen is turned off.

Using the Stand (Sample)
When propping the unit on the stand (sample), gently place it sideways. Use the stand (sample) placed on a stable surface.

Turning the Screen On
1 while the screen is turned off.

◎ When you put the product in your pocket, bag, etc., turn the screen off. Putting the product in while the screen is turned on may cause inadvertent operations.

Welcome Sheet (Lock Screen)

The Welcome Sheet (Lock Screen) is displayed if you turn the screen on.

Slide to the bottom of the screen to unlock.

Tap, long touch or slide up to display "Video tutorial", "Welcome sheet setting" and shortcuts.

1 Wallpaper

Tap to display texts according to items set for "Owner info" in "Lock & Security".

2 Owner info key

Tap to display texts according to items set for "Owner info" in "Lock & Security".

3 Info Area

Slide to the left/right to switch the weather, stock prices information, SHMemoWidget, Clock & information and widgets.

Welcome Sheet (Lock Screen) Shortcuts

Displayed shortcuts and their functions differ with the type of wallpaper that is set.

"Album": Tap for thumbnails of images in Album.

"Papelook": Tap for the Papelook top page.

By setting wallpaper that can be edited from "Images (Select folders)" to the Welcome Sheet (Lock Screen), the following are displayed.

"View pictures": Tap for a single-image view of images in Album.

"Photo editing": Tap for the Papelook image editing screen.

14

Updating Software

The product supports the software update.

1 **On the home screen, [APPS] → [Settings] → [Device info] → [Software update]**

2 **Software update** Check whether software update is necessary or not. The confirmation starts when you tap "Yes". When it is necessary, you can download data for software update.

Auto-check settings Set whether to regularly check presence of data for software update available.

Notes on Software Update

• You are charged for data communication when connecting to the Internet from the product by using packet communication.

• For details, contact an au shop or Customer Service Center (call toll-free 157).

• In addition, users of the SHT22 will receive a notice from au, when software update is necessary to improve the functionality of the SHT22.

• It is recommended to back up your data before updating software.

• If the software update is performed, the product will restart before and after the update.

• If the software update has failed or stopped, perform the same procedures again.

• If the software update fails, it may become impossible to operate the product. If this happens, bring it to an au shop or PiPiT (not accepted by some shops).

• Charge the battery sufficiently before starting update. If the battery level is insufficient or the battery runs out during the update, the software update will fail.

• Check out the signal reception status. The software update may fail if the product is in a place with bad signal reception status.

• Various data registered on the product (address books, mails, still pictures, music data, etc.) and information of settings will not be changed even after software is updated. However, note that data may not be protected depending on the state of the product (fault, damage, getting wet with water, etc.).

• After software is updated, the download of next update software may automatically start (consecutive update).

Do not conduct the following operations during the software update

• Do not move during software update.

The following operations are not available during the software update

• Operations are not available during software update. Also, the alarm etc. does not function.

15

After-Sales Service

When Asking for Repair

For repair, contact Keitai Guarantee Service Center.

Customer Service Center (for service canceling procedure or operation in case of loss or theft)

From a fixed-line phone: 0077-7113 (toll free)
113 without area code (toll free)

Keitai Guarantee Service Center (for loss, theft or damage)

From a fixed-line phone/an au cell phone: 010-925-919 (toll free)

Business hours 9:00 to 21:00 (7 days a week)

au After-Sales Service Information

Service contents	Keitai Guarantee Service Plus LTE member	Non-Keitai Guarantee Service Plus LTE member
Replacement cell phone delivery service (spontaneous failure: 1st year)	Free	N/A
Replacement cell phone delivery service (spontaneous failure: 2nd year and later)	Customer charge 1st: 5,000 yen 2nd: 8,000 yen	N/A
Replacement cell phone delivery service (partial damage, water soak, irreparable damage, theft and loss)	Customer charge 1st: 5,000 yen 2nd: 8,000 yen	N/A
Holding over and repair (spontaneous failure: 1st year)	Free	Free
Holding over and repair (spontaneous failure: 2nd year and later)	Free (three-year warranty)	Actual cost
Holding over and repair (water soak and irreparable damage)	Customer charge Upper limit: 5,000 yen	Actual cost
Holding over and repair (theft and loss)	Customer charge 10,000 yen	Actual cost
	N/A	N/A (By model replacement)

* Charge amounts are all tax excluded.

Replacement cell phone delivery service

◎ When you have trouble with your au terminal, you can have a terminal for replacement (same model and color as your old one) delivered to any destination that you specify by calling us. Please return your old faulty au terminal within 14 days after the terminal for replacement is delivered to you.

◎ You can use this service up to twice within one year starting from the day when you first use this service. If you have not used this service over the past one year at the time of your application for this service, the application will be regarded as your first time. If you have, the application will be regarded as your second time.

* For details, check on the au homepage.

Holding over and repair

◎ Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.

◎ You cannot receive a refund for replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

au Nano IC Card (LTE)

The au Nano IC Card (LTE) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or PiPiT.

◎ Service contents are subject to change without notice.

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