

XPERIA 10 II

SOV43

Basic Manual



Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from this procedure.

In the Home screen, slide the screen up → [お客様サポート (Customer support)] → [取扱説明書 (Online Manual)] (Japanese)

Also, you can check "Online Manual" (Japanese) on the au homepage.

<https://www.au.com/online-manual/sov43/> (Japanese)



Descriptions in this manual are based on Android™ 10. For the latest edition, refer to the "Online Manual" (Japanese) or "取扱説明書 (詳細版) (Full instruction manual)" (Japanese) available on au homepage.

<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)



FCC ID

To view the regulatory compliance mark

In the Home screen, slide the screen up → [Settings] → [About phone] → [Certificates]

Regulatory compliance mark such as FCC ID is displayed on the screen.

au IC card (SIM card)

Your phone number etc. is recorded in au IC card (SIM card).



Front



Back

The product is compatible with au Nano IC Card 04.

*1 Flashes in sleep mode.

Preface

Thank you for buying "Xperia 10 II" (simply called "the product" or "main unit" from here on). Before using the product, read "Basic Manual" (this manual) and "Cautions on using the product" for proper handling.

About Operating Instructions

■ "Basic Manual" (this manual)

Handles only basic operations for main features.

■ "Online Manual" (Japanese)

Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from this procedure. For details on checking, see "Checking the Online Manual" in this manual.

■ "取扱説明書 (Full Instruction Manual)" (Japanese)

For detailed descriptions on various functions, you can refer to the "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.

<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)



Notification LED

The Notification LED prompts charging, or informs battery level while charging, missed calls, new mails, etc. by turning on or flashing.

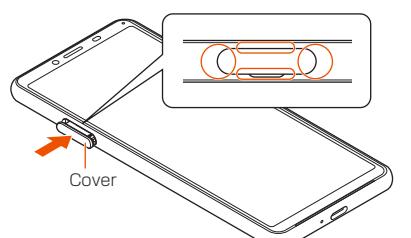
LED Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white ¹	Indicates a missed call, new au-mail, new message, etc.

*1 Flashes in sleep mode.

3 Keep the product horizontal and then push the tray in straight

Pay attention to the direction the tray is being pushed in.

Firmly press where circled ○, and check that there is no gap between the main unit and the microSD memory card/au IC card (SIM card) slot cover.



■ Removing a microSD memory card

1 Remove the tray from the main unit

Put your fingertip (nail) into the groove of the microSD memory card/au IC card (SIM card) slot and draw the cover straight out.

2 Remove the microSD memory card from the tray

3 Keep the product horizontal and then push the tray in straight

Pay attention to the direction the tray is being pushed in.

Firmly press where circled ○, and check that there is no gap between the main unit and the microSD memory card/au IC card (SIM card) slot cover (▶P.14).

■ Charging with the AC Adapter

Charging with connecting TypeC Common AC Adapter 02 (sold separately) is explained.

1 Insert the power plug of TypeC Common AC Adapter 02 (sold separately) into an outlet

Charging with connecting TypeC Common AC Adapter 02 (sold separately) is explained.

1 Insert the power plug of TypeC Common AC Adapter 02 (sold separately) into an outlet

■ For Those Requiring an English Instruction Manual

Download URL:

<https://www.au.com/english/support/manual/>

- In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card".
- All of the indicated amounts exclude tax unless otherwise specified.
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.
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Manufactured by: Sony Mobile Communications Inc.

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• The

Initial settings

When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set functions and services.

- 1 [GET STARTED]
- 2 Confirm important information
- 3 Set a network connection method
- 4 Set copying apps and data
- 5 Set up a Google account
- 6 Set Google services
- 7 Set screen lock or the unlock method of using fingerprint
- 8 Set up Google assistant
- 9 Set up Google Pay
- 10 Set up au ID
- 11 Set up additional au apps
- 12 Set up additional apps
- 13 Set up more things
- 14 [FINISH] on the setup finishing screen

au-mail setting

- To use au-mail, subscription to LTE NET is required. If you did not subscribe it when you purchased the product, contact an au shop or Customer Center.
- Perform the initial settings in a place with good signal condition in Japan. If you perform in a place with bad signal condition or while moving, the settings may fail. The initial setting cannot be made via Wi-Fi® communication.
- Depending on time zone, the initial settings may take from 30 seconds to 3 minutes. Wait for a while with "Eメールアドレスの設定中です。しばらくお待ちください。 (Setting email address. Wait for a while.)" displayed on the screen.

Making the initial settings

- 1 In the Home screen, slide the screen up → [au-mail]
- 2 Follow the onscreen instructions

Checking your au-mail address

- 1 In the Home screen, slide the screen up → [au-mail] → [E-mail] → [E-mail information]

Checking the operations of au-mail app

You can check the operations of au-mail app from "Operation guide".

- 1 In the Home screen, slide the screen up → [au-mail] → [E-mail] → [Operation guide]

2 Tap the item to check

You can check instructions by "au動画ガイド" (au movie guide).

Changing your au-mail address

- 1 In the Home screen, slide the screen up → [au-mail] → [E-mail] → [Change Address/Setting Filter] → [OK]

- 2 Follow the onscreen instructions

Transferring data from au Settings Menu

Import or export data between the product and your previous au mobile phone by using microSD memory card or via the au server.

- To import data via the au server, save data to the au server from your previous au mobile phone in advance. To use the au server, set au ID (If there is no au Settings Menu on your previous au mobile phone, use "au Cloud" app).
- To import data by using a microSD memory card, save the data to a microSD memory card from your previous au mobile phone in advance (If there is no au Settings Menu on your previous au mobile phone, use "au backup" app).

- 1 In the Home screen, slide the screen up → [Settings] → [au Settings Menu] → [Data Transfer]* → [機種変更はこち (For change of model, tap here)] → Follow the onscreen instructions

* When the confirmation screen appears, follow the onscreen instructions.

- To back up photos and contacts to the au server automatically using "Data storage App", use this procedure.

In the Home screen, slide the screen up → [Settings] → [au Settings Menu] → [Backup Setting] → Mark items to back up automatically

Phone

Making a call

■ Direct input calling

- 1 From the Home screen, [] → []

2 Enter a phone number → []

To make a call to a land-line phone, enter from the city code even when you stay in the same city.

3 Call → []

To adjust the in-coming volume (volume of the other party's voice), press the upper part or lower part of the volume key while calling.

■ Calling from history

- 1 From the Home screen, [] → [Recents]

2 [] of call history

■ Calling from contacts

- 1 In the Home screen, slide the screen up → [Contacts]

2 Tap a contact to call

3 Tap [Call]/phone number

Receiving a call

■ Answering an incoming call

- 1 Incoming call screen → Swipe (flick) " " up To answer an incoming call when the screen is ON (except on the lock screen), tap "ANSWER".

2 Call → []

Setting wireless LAN (Wi-Fi®)

You can use a home wireless LAN (Wi-Fi®) or public wireless LAN to access the Internet services.

Turning on wireless LAN (Wi-Fi®)

- 1 In the Home screen, slide the screen up → [Settings] → [Network & Internet]

- 2 Tap " " on "Wi-Fi" to change to " " Wi-Fi turns on.

It may take several seconds for Wi-Fi to turn on.

Setting the lighting time of screen

The screen turns off automatically when the set time has elapsed while no operation is made. When you cannot operate readily because the screen turns off soon, change the lighting time.

- 1 In the Home screen, slide the screen up → [Settings] → [Display] → [Screen timeout]
- 2 Select the lighting time

Appendix

Peripheral devices

- TypeC Common AC Adapter 01 (0601PQA) (sold separately)
- TypeC Common AC Adapter 02 (0602PQA) (sold separately)
- Common AC Adapter 05 (0501PWA) (sold separately)*¹
- Common DC Adapter 03 (0301PEA) (sold separately)*¹
- MicroB-TypeC Conversion Adapter (0601PHA) (sold separately)
- au Carrying Case G Black (0106FCA) (sold separately)

*¹ For use, MicroB-TypeC Conversion Adapter (sold separately) is needed.

Information

- Accessories can be purchased from the au Online Shop.
<https://onlineshop.au.com/> (Japanese)

Main specifications

■ Main unit

Display	Approx. 6.0 inches Organic EL (TRILUMINOS® Display for mobile), Approx. 16.77 million colors 1,080 x 2,520 dots
Weight	Approx. 151 g
Dimension (W x H x T)	Approx. 69 mm x 157 mm x 8.2 mm (9.1 mm where thickest)
Internal memory	ROM: Approx. 64 GB RAM: Approx. 4 GB
External memory	micro SD: Compatible up to 2 GB micro SDHC: Compatible up to 32 GB micro SDXC: Compatible up to 1 TB (As of April, 2020)
Camera pixels	Main camera: Effective pixels Approx. 8 million pixels/12 million pixels/8 million pixels Front camera: Effective pixels Approx. 8 million pixels

Continuous call time	In Japan	Approx. 1,940 min.
	Overseas (GSM)	Approx. 850 min.
Continuous stand-by time	In Japan	Approx. 680 hours
	Overseas (GSM)	Approx. 780 hours
Charging time	Using TypeC Common AC Adapter 01 (sold separately): Using TypeC Common AC Adapter 02 (sold separately):	Approx. 180 min. Approx. 140 min.
	Using Common DC Adapter 03 (sold separately)* ¹ :	Approx. 430 min.

*¹ A MicroB-TypeC Conversion Adapter (sold separately) is required for use.

*² Varies by obstruction between communication devices or radio wave reception status.

*³ It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard.

*⁴ Some contacts data may not be displayed correctly on the other party's device.

Continuous tethering time

Wi-Fi® tethering maximum connection number

Network environment

Wireless LAN (Wi-Fi®)
function: Compliant with IEEE 802.11a/b/g/n/ac
(Radio frequency band for IEEE 802.11n: 2.4 GHz/5 GHz)

Information

The continuous call time, continuous stand-by time, and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

For inquiries, call: Customer Center

For general information (free)
Business hours 9:00–20:00 (7 days a week)

From au mobile phones | From non-au mobile phones/general subscriber phones

157 without area code  0077-7111

In case above numbers are not available (free).

 0120-977-033 (except Okinawa)  010-977-99 (Okinawa)

For theft, loss, or malfunction (free)
Business hours : 24 hours live support (7 days a week)

From au mobile phones | From non-au mobile phones/general subscriber phones

113 without area code  0077-7113

In case above numbers are not available (free).

 0120-925-314

Repair and Delivery Support Center

For theft, loss, or malfunction (free)
Business hours 9:00–20:00 (7 days a week)

From au mobile phones/non-au mobile phones/general subscriber phones

 010-925-19

Mobile phones and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the  logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

やめましょう、
歩きスマホ。 キン!
水ぬれ電池 おなじい!
電池の衝撃

Sony
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